



## PAMAS After Sales Support Service, maintenance and recalibration of particle counters

### Reliable service during the whole product life cycle

- Service, maintenance and repair
- Competent consultancy, installation and instruction
- Short reaction time
- Service on site or at the PAMAS maintenance plant
- Flexible service contracts

- Calibration according to ISO 11171, ISO 4402 and ISO 21501
- Calibration suspensions, spare parts and equipment
- Calibration and inspection certificates
- Service training for PAMAS branch offices and representatives



## **PAMAS After Sales Support**

# Inspection and maintenance for Smooth operation of your particle counter



The PAMAS After Sales Support has priority and PAMAS service continues also after the particle counter has been sold. We attach great importance to a service of higher value and to standardised calibrations: PAMAS particle counters should be recalibrated once a year in order to assure accurate measuring results.

#### **Service contract**

For easier handling, PAMAS also offers the option of a Service Contract. This contract enables customers to schedule fix maintenance appointments in advance. Contractual

partners will get appointments for maintenance and repair on their preferred dates and a considerable discount on maintenance, recalibration and spare parts.

### Service on site

The PAMAS After Sales Support is also available on site. In this case, specially trained service engineers directly come to the customer's place, bringing along the specific equipment needed for the standardised calibration of automatic particle counters.

### **Service trainings**

Besides after sales services such as repair, maintenance, re-calibration and the selling of spare parts and calibration material, the PAMAS service department also offers technical trainings for service engineers from PAMAS branch offices and representatives. These trainings teach the skills and the know-how needed for the maintenance of automatic particle counters. After successful participation, trained service engineers will be able to repair, maintain and calibrate PAMAS particle counters and to provide technical support to the sales staff of their company.



The PAMAS After Sales Service can be booked also on site: For this purpose, specially trained service engineers directly come to the customer's place bringing along the equipment which is required for the standardised calibration of automatic particle counters. (Picture: PAMAS)



In order to assure constant measuring accuracy, automatic particle counters must be recalibrated at least once a year. PAMAS offers an After Sales Support for calibration and repair. This service may also be combined with a Service Contract. (Picture: PAMAS)



The PAMAS service training provides service technicians with basic skills and knowledge required for the maintenance and calibration of optical particle counters. (Picture: PAMAS)



Management System ISO 9001:2015

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