

Shipping instructions				 PAMAS Partikelmess- und Analysesysteme
Robert Simmnacher Author	Form sheet Type of Document	75AP110 Dokument-Nr.	06.11.2014 Date	

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Return of goods for repair, maintenance or calibration

Every return of goods must be reported to PAMAS Germany directly. The enclosed application form (> see picture) must be completed and send (via fax or e-mail) to PAMAS before returning goods. We will give you an R.M.A. (Return Material Authorization) number which must be mentioned on all paperwork.

Return Materials Application				 Partikelmess- und Analysesysteme
Lana Eberle Ersteller	Formular Art des Dokuments	75FP057 Dokument-Nr.	26.10.2018 Erel.-Datum	

This form has to accompany the shipment!
Please be so kind as to submit completed document to ingrid.gross@pamas.de and lana.eberle@pamas.de

Date of issue: _____

Customer: _____ **RMA No.:** _____
Will be assigned by PAMAS

Address: _____

E-Mail: _____

Tel. No.: _____ **Fax No.:** _____

Person in charge: _____ **Department:** _____

Instrument-Type: _____ **Serial-No.:** _____

Accessories included: _____

Value for Customs purposes: _____
(Mandatory for non-European countries. Value must conform with shipping invoice to accept receipt.)

Reason for return:

☐ Calibration ISO 11171 (clause 6 sizing calibration procedure)	☐ Repair
☐ Calibration ISO 4402	☐ Others
☐ Calibration ISO 21501	

Unit/Part under warranty: ☐ Yes ☐ No

Detailed failure description:

Important: Has your Unit been flushed before dispatch? ☐ Yes ☐ No

Type of fluid in System: _____

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Return Materials Application				 Partikelmess- und Analysesysteme
Lana Eberle Ersteller	Formular Art des Dokuments	75FP057 Dokument-Nr.	26.10.2018 Erel.-Datum	

Shipment date to PAMAS: _____ ☐ forwarder ☐ carrier

Do you wish a shipment via your account number, so please tell us the Name and your account number:
(terms of delivery: ex work.)

Invoice address:

Delivery address/ forwarding address:

Please notice:

- In case you do not agree with the repair of your system following our related quotation, we have to charge EUR 180,- handling fees.
- In case a repair is not ordered after submission of a quote, the instrument, taken apart for troubleshooting purposes, may be returned in disassembled condition
- Counter settings could be changed by our service procedure.

IMPORTANT ! Your Purchase Order No:
Please note that work cannot commence without your official Purchase Order!

Authorized signature (customer):

For PAMAS internal use only:

Garantie: ☐ *kostenpflichtig* ☐ *Sachbearbeiter:* _____

Sonstiges: _____

Delivery address to PAMAS:
PAMAS GmbH, Service Department, Dieselstrasse 10, 71277 Rutesheim
Tel.: 07152/9963-0 Fax.: 07152 9963-29 E-Mail: info@pamas.de

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Important:

A description concerning the failure of the system must be enclosed to any shipment. Please join also measuring results and photos (if applicable) describing failure of the system. This will accelerate repair procedure.

Please mention on all paperwork:

- Return of goods for repair/calibration purposes
- Country of origin: Germany
- Value of goods indicated on the application form
- Type of fluid in system

We shall give you further shipping instructions if necessary by receipt of the application form.

Thank you for your understanding and for your cooperation.

PAMAS GmbH